**You asked and we listened!**

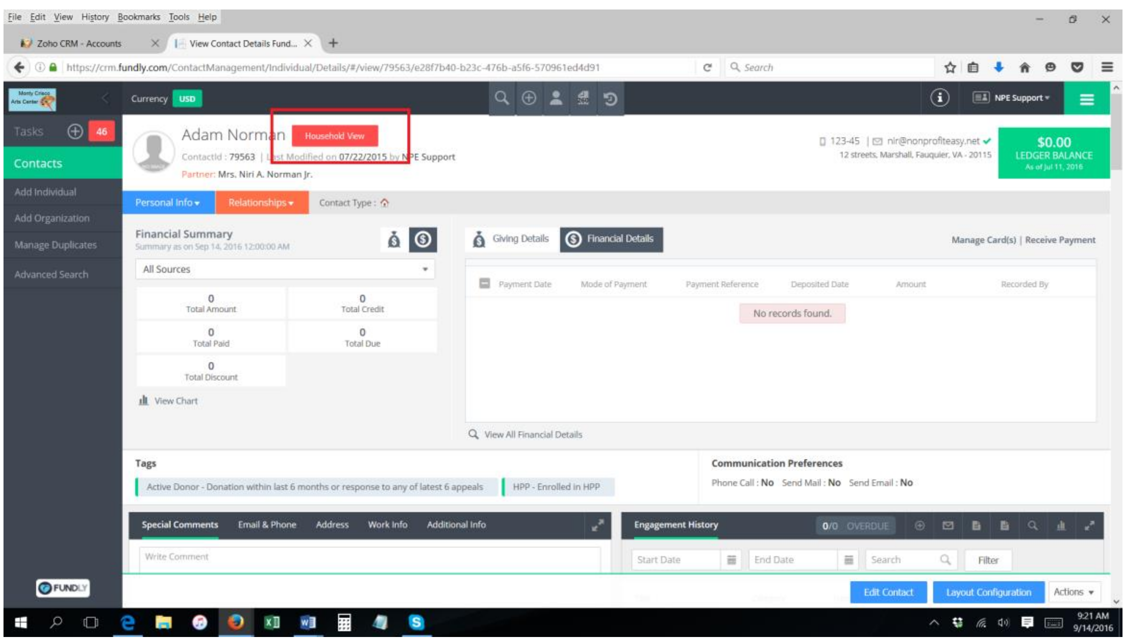
This month, we're excited to announce the release of several new features in Fundly CRM v2 and two new support services for our Connect and CRM v2 customers:

## CRM v2 Household View

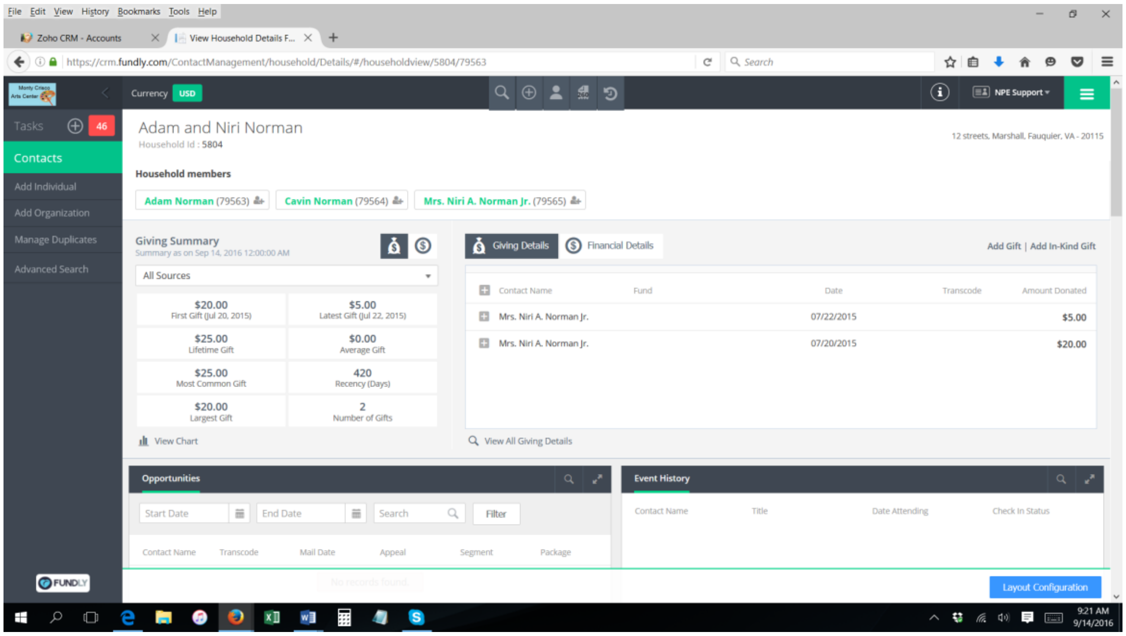
Household view is here!

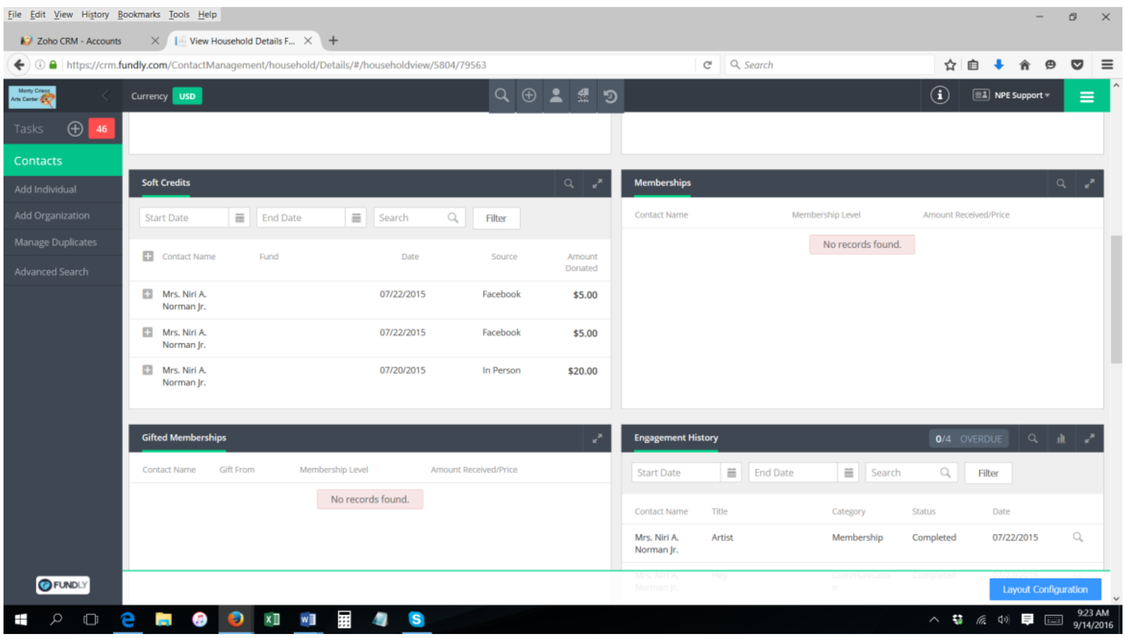
Users will now not only have the option to see report results listed by household, but also to view contacts by "household view" which shows a roll up of event attendance, financial transactions, and communications linked to all members of the household. We'll be providing a [training of the new householding view on Tuesday, September 27th at 1:00 pm PST] and we hope you can join us (click the link to sign up for the webinar or visit fundlyevent.com).

Access the household view by clicking the "household view" button when viewing any contact who is part of a household.

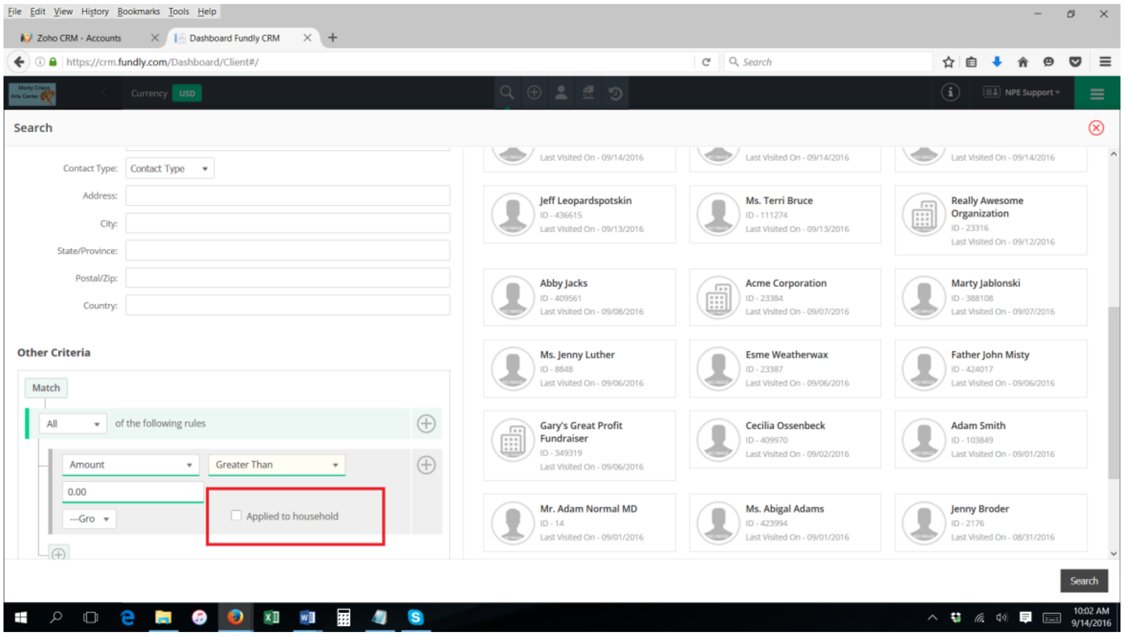



Inside the household view, the user can see all members of the household and a roll up of their donations, financial transactions, memberships, event histories, engagement history, and volunteerism (for those who have integrated their CRM with Fundly Connect).

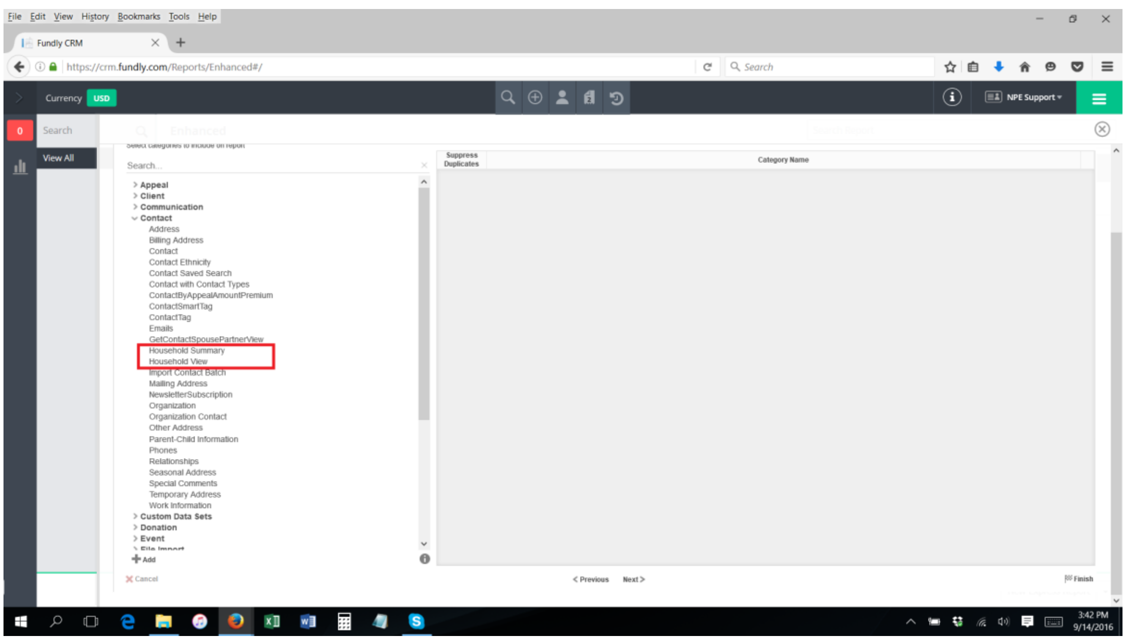



And yes, you can even search donation related fields by household in Advanced Search!




In reports, you have two new tables for household information, found under the "contacts" category. You can use these tables to add filters, grouping, and fields to your reports.




### CRM v2 Membership Email Notifications

We've added several new automatic email notifications to the system, including a notification for when a new member signs up, a notification to potential members when their application requires approval, and when their application is approved or rejected. You can find these email notifications in the "Email Notifications" section of the Configurations Menu.

**Fundly Connect Drop-In Forum**
Don't have Phone Support on your account? No Problem! Bring any and all questions about Fundly Connect to this open support session and together we'll address those nagging questions you need to or have been wanting to ask someone in person. The Fundly Connect Drop-In Forum is every Friday from 12:00 pm PST to 1:00 pm PST. No prior registration required. Simply drop in any time during the hour using the GoToMeeting credentials listed at fundlyevent.com.

**CRM v2 and Connect Report Huddle**
There's no denying the reporting in CRM v2 and Connect is pretty amazing, and we want to help you take full advantage of all of the system's reporting capabilities. Starting Monday, September 19th, we'll be holding a weekly "Report Huddle" where we answer your reporting questions. The Report Huddle is part demo, part drop-in forum; each session will focus on user "how to" questions. Come once, come every week--it's entirely up to you!

The Huddle will NOT cover the basics of how to use the reports module, as there are separate webinars for that. Instead, we'll focus on delving deeper into user data and how to extricate it in the format the user wants. Visit fundlyevent.com for more information and to register.

We are committed to ensuring a great user experience with our products and services and are continually striving to ensure our products meet the evolving needs of our customers. As always, we offer a variety of support options, including a tutorial library, daily webinars (fundlyevent.com), live help drop in sessions, and email support (support@fundly.com).

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